

RESOLUTION NO. 2020 - 12

A RESOLUTION OF THE CITY OF IDAHO FALLS, IDAHO, A MUNICIPAL CORPORATION OF THE STATE OF IDAHO, ADOPTING THE RESIDENTIAL SERVICE DISCONNECT (2020) AND NON- RESIDENTIAL SERVICE DISCONNECT (2020) POLICIES AS MODIFIED, AND PROVIDING THAT THIS RESOLUTION BE EFFECTIVE UPON ITS PASSAGE, APPROVAL, AND PUBLICATION ACCORDING TO LAW.

WHEREAS, the City owns and operates several utility services, including a municipal electric utility, water utility, wastewater utility, and solid waste utility that provides services to many customers; and

WHEREAS, the City has authorized the City's utility services to promulgate written rules and regulations and/or customer service policies regarding its delivery of utility services pursuant to Idaho Falls City Code; and

WHEREAS, the City suspended utility disconnects for non-payment due to the COVID-19 Pandemic; and

WHEREAS, the State of Idaho is currently in Stage 2 of Governor Little's Idaho Rebound Plan; and

WHEREAS, the Council desires to begin normalizing the operation and delivery of utility services, including normalizing its disconnection for non-payment policy; and

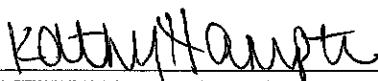
WHEREAS, the Council also desires to minimize bill shock to ratepayers who may be behind in payments due to the COVID-19 Pandemic; and

WHEREAS, the modified disconnect policies phases in past due times that would trigger a disconnection for lack of payment.

NOW, THEREFORE, BE IT RESOLVED that on behalf of the City's utility services, the Idaho Falls City Council hereby adopts and endorses the Idaho Falls the Residential Service Disconnect (2020) and Non-Residential Service Disconnect (2020) Policies as the governing set of rules, regulations, and/or customer service policies regarding disconnection of electrical, water, wastewater, and solid waste services by the City to its utility customers.

ADOPTED and effective this 21 day of May, 2020.

ATTEST:


KATHY HAMPTON, CITY CLERK

CITY OF IDAHO FALLS, IDAHO


REBECCA L. NOAH CASPER



STATE OF IDAHO)
) ss:
County of Bonneville)

I, KATHY HAMPTON, CITY CLERK OF THE CITY OF IDAHO FALLS, IDAHO, DO
HEREBY CERTIFY:

That the above and foregoing is a full, true and correct copy of the Resolution
entitled, "A RESOLUTION OF THE CITY OF IDAHO FALLS, IDAHO, A
MUNICIPAL CORPORATION OF THE STATE OF IDAHO, ADOPTING THE
RESIDENTIAL SERVICE DISCONNECT (2020) AND NON- RESIDENTIAL
SERVICE DISCONNECT (2020) POLICIES AS MODIFIED, AND
PROVIDING THAT THIS RESOLUTION BE EFFECTIVE UPON ITS
PASSAGE, APPROVAL, AND PUBLICATION ACCORDING TO LAW."



Kathy Hampton
KATHY HAMPTON, CITY CLERK